Easy to follow guide on how to set up a PATCHS account
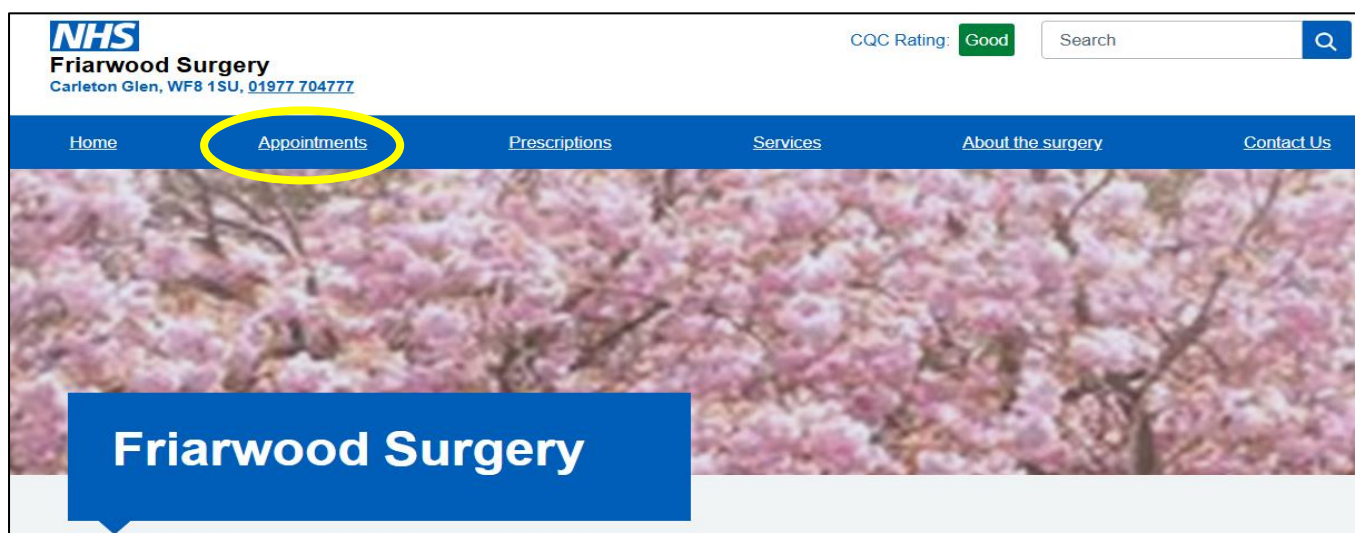
What is PATCHS?

PATCHS is a service that allows users to contact their GP practice by completing a form online. It is designed to be quicker and easier than using a telephone, making it a convenient option for those who have a prescription query, want to book an appointment, or anyone seeking medical advice.

Step-by-step guide on how to create your PATCHS account:

Step 1. Go to the Friarwood Surgery website, the link for this is - https://friarwoodsurgery.co.uk
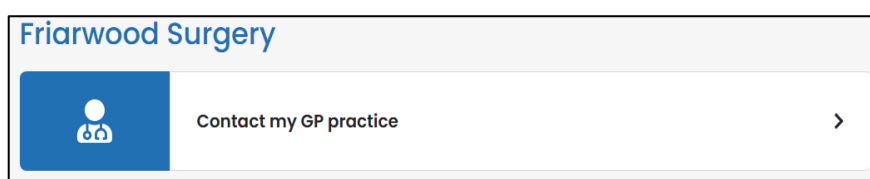
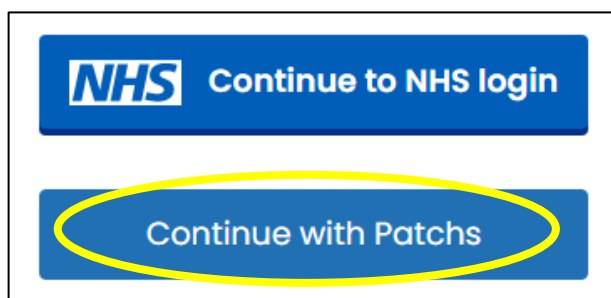**Step 2.** Click the Appointments tap at the top of the website

Step 3. Press the big colourful writing that says, "PATCHS Click Here to Contact Your GP Online"
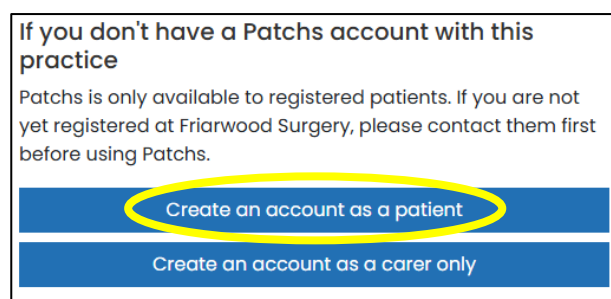

Step 4. Press Contact my GP practice

Step 5. Press Continue with PATCHS

Step 6. Press Create an account as a patient

Step 7. Read the terms and conditions and press Accept and continue

Step 8. Create an account to contact your GP online by filling in information such as your **name**, **date of birth**, **contact details**, where you **reside,** and your **password**.

Step 9. After you have filled out your details, an email will be sent to the same email you have used to make your PATCHS account. **NOTE: you cannot use the same email address as somebody else.** Read the email and click the link provided inside it to finalise creating your account.

Step 10. Log into your PATCHS, from here you have successfully created your PATCHS account and can choose whether you want to make a PATCHS request for yourself or for somebody else.